

## **Powerlink Customer Testimonials**

“Powerlink uses the latest technology. Other systems limit what I could do – Powerlink takes me beyond other systems and gives me the opportunity to grow my business. It allows me to set parameters to help my business work smarter. For example, in other systems, I can create a quote, give the number to a customer, and forget to save it. When the customer calls back, I don’t have that quote in my system and I have to recreate the quote. Powerlink lets me set parameters that force me to save the quote before moving on to other action. It improves customer service and saves me time. If you want to keep up with the times and technology, go with Powerlink.”

“Hollander’s support is the best in every aspect. They put in a great effort to train my staff. There’s no way you can get better service. Hollander has gone above and beyond to make sure that everything is in order.”

**Gus Lagiss, Owner**  
**Concord Auto Dismantlers**  
**Concord, CA**

“Powerlink saves me time and offers flexibility and options where I need them. Powerlink lets me adjust inventory prices or descriptions while I’m looking up a part. I used to have to remember the part and go into the inventory screen to change a part’s description. It also lets our sales people e-mail or fax a quote directly from Powerlink to our customers. We used to have to print the quotes and then fax or mail them. This alone saves at least a half-hour a day.”

“Our faster EDEN connection is really amazing. We have a DSL high-speed cable connection and get part lookup results in 3-4 seconds. It’s a night and day difference.”

“The Work Order process is also more logical. We used to start with a delivery ticket to give to our runner to get a part in our inventory. Now I can track production capabilities of my staff. The new Work Order system lets me add, delete, or completely edit the entire Work Order right up until it’s time to deliver the part. This helps ensure I deliver the right part with the right condition at the right price.”

“Reports are important for my business’ success. Powerlink ProReports give me the options I need to create and run customizable reports to measure our sales and growth. It helps us find areas where we can improve our business and make more money.”

**Jerry Conrad, Owner**  
**Conrad’s Auto Salvage**  
**Mondovi, WI**